

Quality Assurance Services Ltd is an Aviation compliance company providing quality assurance to all areas of your operation and management system.

With over 20 years of auditing experience in the Oil & Gas industry, Civil Aviation, aircraft refuelling operations and Safety Management Systems, I am able to provide advice, guidance, development and audit services to meet all your compliance needs.



info@qaservicesltd.com



+44 7940 952430



www.qaservicesltd.com

Tucker Jenkins - Director

Quality Assurance



Services Limited

Maintenance Error Investigation

The prevention of maintenance errors through safety management and Human Factors management is an essential part of modern aviation and safe and sustainable operations. However, the potential for an undesirable event is sadly sometimes realised in the form of an error occurrence. When this happens, identification of the root cause and the implementation of effective controls is vital to the prevention of escalation or re-occurrence.

As a trained investigator, having led and taken part in a number of investigations as well as implementing the Fair culture and process, I am well placed to lead or take part in maintenance investigations. Using a systematic and documented approach, I can provide a thorough and comprehensive investigation including Root Cause Analysis, Just Culture, Event Decision Aid, SMART recommendations as well as investigator training and mentoring.

Contact me today to discuss your needs and requirements